



Futurecom Systems Group, ULC

Product Notice: 16 (Rev 1.0)

Lifecycle Support Service Notice for PDR8000® Portable Digital Repeater

Futurecom Systems Group, ULC is phasing out hardware support and repair services for the PDR8000® Portable Digital Repeater units based on years of service. This notice is applicable to all bands.

Hardware support and service will end 10 years after a PDR8000® Portable Digital Repeater has shipped from Futurecom. Futurecom will continue to attempt hardware repairs on a commercially reasonable effort basis on a time and materials basis, subject to parts availability (minimum diagnostics charges will apply regardless of outcome).

The manufacture date of the PDR8000® Portable Digital Repeater will determine if hardware support is provided (see next page for details).



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For serial numbers beginning with:	Support Ends:
'21'	2031-12-31
'20'	2030-12-31
'19'	2029-12-31
'18'	2028-12-31
'17'	2027-12-31

Firmware Support

1. New feature development stops 3 years after the product stops shipping.
2. All software support (i.e. Bug fixes) stops 5 years after product stops shipping.

Contact Futurecom for product inquiries.

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